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CUSTOMER TREATMENT INFORMATION SHEET FOR: **German Cockroaches**

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AREAS TREATED INCLUDE: Inside kitchen, bathroom and utility room cupboards/drawers, dresser frames, nightstand frames, closet shelves and electrical housing/compressor areas of appliances. A crack and crevice treatment of baseboards and trim in every room of the house.

BEFORE TREATMENT

- Remove all articles from the kitchen, utility, and bathroom cupboards, drawers, and counter tops. (Clean these areas before treatment.) Place all items into boxes or bags and put in the middle of the room (or on top and underneath the kitchen table) and cover with a bed sheet or blanket.
- Remove all drawers from dressers, night stands, etc. and stack drawers on top of the bed.
- Remove all items from the top of the refrigerator.
- Remove all articles from the floor area and shelves inside closets and place on top of the bed. (Clothes on hangers may remain inside the closet.)
- Get small articles away from the walls throughout the house, garage and basement. (Example: toys, newspapers, clothes, boxes, light furniture, etc.)
- Put all CD's, DVD's, Cassettes, Play Station Games, etc. into their cases and remove them from open storage racks. Do not leave them lay out.
- Fish tanks should have the air system unplugged. Cover the tank with towels.
- Empty and cover all pet water and food dishes.
- Treatment DOES NOT harm houseplants.
- Windows should be closed for 4 hours.
- Vacate house for 4 hours (including pets).

AFTER TREATMENT

- Open windows and allow house to air out if any odor is noticeable.
- If humidity is high, you may want to run a dehumidifier or air conditioner in the house to help eliminate any persisting odor.
- Wipe off kitchen and bathroom countertops.
- DO NOT clean cupboards, baseboards, and trim work for as long as possible. (Place cookware and food directly back into cupboards.) If any white dust or visible residues are apparent after treatment, this should be cleaned up with a vacuum cleaner, dust cloth or damp disposable rag.
- You may continue to see a few roaches for 3-4 weeks due to the hatching process and time needed to move out of wall voids, into treated areas. If problems persist beyond 4 weeks, call for a follow-up treatment.

A \$25 (per unit) fee will be added to the treatment cost when service is cancelled with less than 24 hours notice or the service cannot be properly completed due to lack of preparation or accessibility issues.