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CUSTOMER TREATMENT INFORMATION SHEET FOR: **Bed Bugs**

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AREAS TREATED INCLUDE: Mattresses, box springs, headboards and bed frames, dressers, nightstands, entire bedroom area, sofa & upholstered furniture (furniture may be tipped to treat underneath). A crack and crevice treatment is also applied in every room of the house.

NOTE: *You may continue to see bedbugs up to 3 weeks after the treatment due to the hatching process. During this time, you may experience a hatch and have a period that bedbug populations reoccur. This should subside quickly after the bedbugs come in contact with the treatment. A follow-up treatment will speed up this process (reduced price).*

BEFORE TREATMENT

- Remove bed sheets, mattress covers, duvets, etc. before the treatment. Launder, then heat in a dryer on high heat for 20 min.
- Waterbeds are very difficult to treat. For proper treatment, drain the mattress and disassemble as much of the frame as possible for thorough treatment.
- Remove items in and on dressers and nightstands (medication, C-Pap machines, etc.). Clothing should be heat treated in a dryer on high heat for 20 minutes. C-Pap machines should be bagged and moved off of the dresser or nightstand.
- Remove all clutter in bedrooms to make application easier. (Example: under beds, clothing on floor, etc.)
- Overfull or cluttered closets are difficult to treat. Our techs will do the best they can with any closet but, it is best to remove all items, especially if the infestation is significant or the closet is near a problem area.
- Remove small articles off of the floor in the entire house, basement, under beds, and closets. (Example: toys, newspapers, clothes, boxes, etc.)

All clothing, laundered bedding and other items should be REMOVED from the bedrooms. Place all items into garbage bags, plastic totes, etc., and stack on kitchen tables or counters, in the center of a laminate, hardwood or garage floor, in bathtubs, etc., in preparation for treatment. (DO NOT STACK ITEMS ON UPHOLSTERED FURNITURE.)

- Put all CD's, DVD's, Cassettes, Play Station Games, etc. into their cases or covered. Do not leave them lay out.
- Fish tanks should have the air system unplugged. Cover the tank with towels.
- Cover or put any open food items in the refrigerator. (Example: pie, cake, cookies, etc.)
- Empty and cover all pet water and food dishes.
- Vacuum carpets and under cushions of all upholstered furniture. Use the vacuum crevice tool to reach tufts, seams and folds of mattresses and upholstered furniture. **(DISPOSE OF VACUUM BAG)**. Mop all floor areas including laminate, hardwood and concrete surfaces.
- Treatment DOES NOT harm houseplants.
- Windows should be closed for 6-8 hours.
- Vacate house for 6-8 hours (including pets).

AFTER TREATMENT

- Open windows and allow house to air out if any odor is noticeable.
- If humidity is high, you may want to run a dehumidifier or air conditioner in the house to help eliminate any persisting odor.
- DO NOT clean baseboards and trim work for as long as possible. If any white dust or visible residues are apparent after treatment, this should be cleaned up with a vacuum cleaner, dust cloth or damp disposable rag. Visible residues are not necessary.
- IT IS BEST to continue sleeping in the home to draw bed bugs out of hidden areas (wall voids, mattresses, box springs, etc.)

Plastic mattress/box spring encasements are available for further protection.

(See [RETAIL PRODUCT](#) listing or call for current pricing.)

A \$50 (per unit) fee will be added to the treatment cost when service is cancelled with less than 24 hours notice or the service cannot be properly completed due to lack of preparation or accessibility issues.